

Integration with Exact Online

Get the best start...

This is a complete guide to setting up the integration between TimeLog Project and Exact Online as well as transferring customers, contacts, employee and invoice data.





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1 Introduction

The integration between TimeLog Project and Exact Online consists of partial integrations that provide seamless cooperation between the two systems:

- 1. Automatic transfer of customers from TimeLog Project to Exact Online
- 2. Automatic transfer of contacts from TimeLog Project to Exact Online
- 3. Automatic update of customer and contact information in Exact Online
- Synchronisation of product numbers between TimeLog Project and Exact Online
- 5. Automatic transfer of invoices from TimeLog Project to Exact Online
- 6. Invoice balancing between TimeLog Project and Exact Online

The classic way to integrate time tracking systems with financial systems is to transfer registered hours to the accounting system and create the invoices here. In this way, revenue and cost analyses are performed in the financial system; usually based on product numbers and financial accounts.

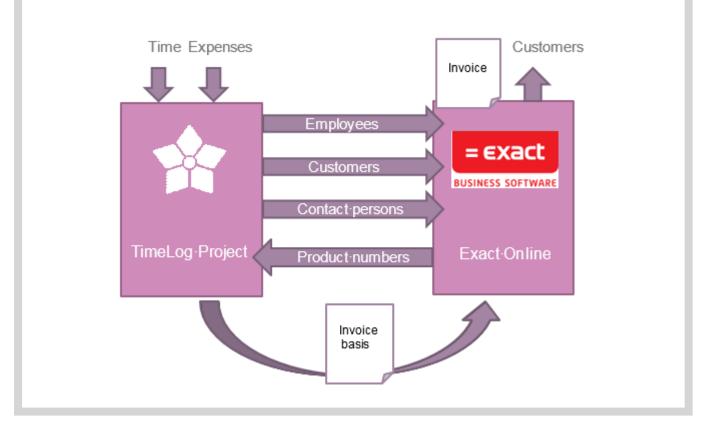
The interface between TimeLog Project and Exact Online is slightly different, as invoices are created in TimeLog Project before transferring the entire invoice including product lines to Exact Online. This offers a range of advantages:

- 1. TimeLog Project is more suited to draw up invoices based on time data
- 2. Financial analyses can be carried out in TimeLog Project with every available dimension (employee, project type, project category, department, etc.)
- Project managers can retrieve all information related to invoicing in TimeLog Project and therefore do not need to access Exact Online





The integration between TimeLog Project and Exact Online



2 Setup

The integration setup is carried out in TimeLog Project and consists of the following steps:

- 1. Establishing a connection between TimeLog Project and Exact Online
- Linking the invoice transfer from TimeLog Project to a sales journal in Exact Online
- 3. Linking of customer databases in TimeLog Project and Exact Online
- 4. Linking of product catalogues in TimeLog Project and Exact Online
- 5. Configuring product number routines in TimeLog Project

Only users with system administrator rights in TimeLog Project can configure the integration. Start by going to the System Administration and clicking **Standard Integrations** in the **Integration and API** group (Fig. 2 on the next page). Click **configuration and activation of integration** (Fig. 3on the next page).





Figure 2 Standard integrations is loc	ated below Integration and API in the system administration
	Menu - System administration
	Time and expense registrations
	Approval processes
	Reports
	Projects
	Employees
	TimeLog Help Desk
	Finance
	Customers
	Integrations and API
Figure 3 Standard integrations	
Exact Online Integration Exact Online	Shortcuts Status DEACTIVATED Configuration and activation of integration D Exact Online Website Website Image: Configuration and activation of integration Image: Configuration and activation of integration

Please note! Ensure that all steps of the setup are carried out before using the integration. In particular, the lack of linked customer databases can lead to customer duplicates in Exact Online, which require a great deal of time to delete.

2.1 Preconditions in Exact Online

Item divisible:

In order to successfully use the product items from Exact Online in TimeLog Project, you have to make sure that your item in Exact Online are divisible.

- Go to the Item in Exact Online and press Edit
- Check the checkbox Divisible under properties

Time in TimeLog Project is (usually) noted with decimals. This ensures that the decimals can be transferred to Exact Online.

Sales journal currency

TimeLog Project transfers the currency of the invoice to Exact Online. For this to succeed, the sales journal used for invoice transferal must have enabled variable currency.





To enable this, go to **Master Data -> Journals -> Sales journal** (if multiple, select the one used in TimeLog Project)

In the currency section mark the checkboxes **Variable: Currency** and **Variable: Exchange rate**.

Exchange rates

TimeLog Project does not create the currency in Exact Online if it does not exist. Therefore, make sure that all the currencies used in TimeLog Project are created in Exact Online. The invoice will not transfer if the currency is not present in Exact Online.

2.2 Connect to Exact Online

Choose the Exact Online site on which you have your account in the **Your Exact Online account** section (Fig. 4.1 on the next page) and click **Connect**. This opens a new window where you enter your Exact Online credentials (those you use when you normally log into Exact Online). The first time you log in, you will be asked to allow TimeLog Project access to your data. When successfully connected, you can close the pop-up and refresh TimeLog Project by pressing the **Standard Integrations menu** and re-enter the configuration (Fig. 4.2 on the next page).

As you connect to a sign-in page at Exact Online during the configuration, TimeLog Project is never in touch with your Exact Online credentials. TimeLog Project is granted an access token from Exact Online, and you can at any time remove TimeLog Projects permission to access your data.



Figure 4.1

Enter account information for Exact Online to connect

	How to get started			Status	
	connect TimeLog Project with and in step 3 you transfer the	ou must carry out a three-step setup. The h Exact Online. In step 2, you link the cust product number from Exact Online to Tim og Project can use Exact Online's product	tomer files ieLog Project	Connection Integration D	OFF EACTIVATED
	Setup connection to Exa	act Online	Your Exact On	line account	
		n between TimeLog Project and ate the login information for your	Exact Online Web	ssite: start.exactonline.co	
Figure 4 Connectio	I.2 on to Exact Onlir	ie			
	Exact Online	Exact Online	С	onnection established	
	🔒 Login	Timelogadm Log off	You're now connec	ted to Exact Online, please close this window and refresh your TimeLog.	
User nar Passwor		TimeLog needs your permission to access data from Exact Online account timelogadm Deny Allow	a D	Close this window	

When the connection is established, you need to set up the company/division you want TimeLog Project to connect to. You can see the companies in the drop-down. Select one and press **Save** (Fig. 5.1 on the next page).

Next, select the Exact Online journal you use for sales invoices. All the available journals from your Exact Online will be available in the dropdown. Select one and press **Save** (Fig. 5.2 on the next page).





Figure 5.1

When the connection is established, the status indicator turns green. The integration status indicator will stay yellow, until configuration is completed.

First, select the division/company you want your TimeLog to connect to

How to get started To activate the integration, you must carry out a three-step setup. The first step is to connect TimeLog Project step 2, you link the customer files, and in step 3 you transfer the product number from Exact Online to TimeL invoices in TimeLog Project can use Exact Online's product number series.		Status Connection Integration	ESTABLISHED CONFIGURE
Setup connection to Exact Online In order to create a connection between TimeLog Project and Exact Online, you must indicate the login information for your Exact Online account.	Your Exact Online acco	start.exactonline.nl	۲
Setup Exact Online Division Your Exact Online Division	Setup Exact Online Div Your Exact Online Division:	ision Test division Save	•

Figure 5.2 Select the sales journal to transfer your invoice	s to		
Setup Exact Online sales journal To transfer invoices to Exact Online, the system requires a Sales Invoice Journal. Choose between your Exact Online Sales Invoice Journals in the dropdown.	Exact Online journal no. Exact Online journal no.: Chosen journal no.:	50 Save	v

2.3 Linking customer databases

To transfer invoices to Exact Online, the customer listed on the invoice must be available in Exact Online. When the integration is in use, the transfer of new customer data and updates of existing customer data are carried out automatically. Before the integration is in use, however, it is necessary to link the two customer databases.

The linking process depends on the status of the operational situation before the integration. Here are the most typical scenarios:





- 1. No customer data in Exact Online or TimeLog Project
- Customer data in Exact Online, but none in TimeLog Project (new TimeLog customer)
- **3.** Customer data in TimeLog Project, but none in Exact Online (new Exact Online customer)
- 4. Customer data in TimeLog Project and Exact Online

The four scenarios are described in details below.

TimeLog Project contains a wizard to simple linking of customer databases in connection with the integration.

Click **Link customers**. This opens a wizard for linking customers (Fig. 6 on the next page). The wizard divides Exact Online customers in three types:

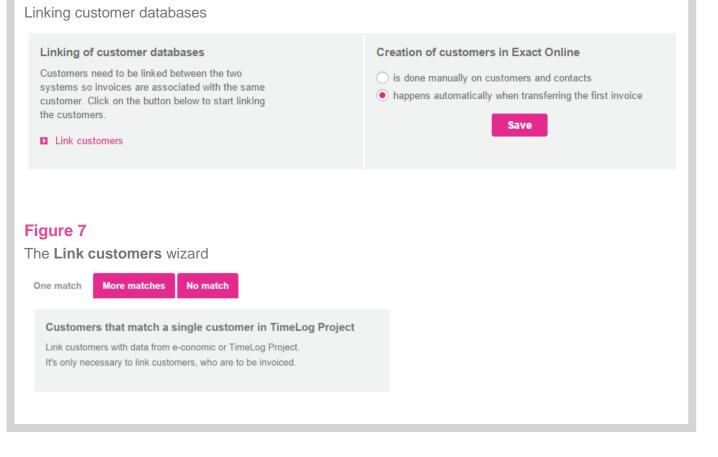
- One match: Customer pairs which are readily recognisable
- More matches: Exact Online customers with several matches in TimeLog Project
- No match: Exact Online customers with no matches in TimeLog Project

Each type is shown in a separate tab (Fig. 7 on the next page).

Please note! To transfer customers from TimeLog Project to Exact Online and link customer pairs, the customer number in TimeLog Project must only consist of numbers. Exact Online does not accept special characters in customer numbers.







2.3.1 Scenario 1

No customer data in Exact Online or TimeLog Project

In this case, linking customer databases is not necessary, so you can skip this step. Customers will be created continuously in Exact Online by linking with the TimeLog Project customer database or in connection with invoicing. Go to 2.4 How and when to create customers in Exact Online on page 16.

2.3.2 Scenario 2

Customer data in Exact Online, but none in TimeLog Project

Begin by transferring the relevant Exact Online customers to TimeLog Project. The **One match** and **More matches** suggestions tabs will be empty, so you can skip them. All Exact Online customers are shown in the **No match**. Select the clients you wish to create in TimeLog Project and select **Import as a new customer** in TimeLog Project. Click **OK**.

The customers are now created in TimeLog Project and linked to their matches in the Exact Online customer database.





Linking customers in the No mat	t ch tab							
One match More matches No match								
Customers with no match in TimeLog Project Choose a customer in TimeLog Project to link with or impo Once linked, TimeLog Project will overwrite updated custor Integration – in that order.								
Customers (1) 🏷						Selec	t action	▼ ОК
Exact Online Integration				TimeL	.og Project			
Name	Phone	VAT No.		Name		Phone	VAT No.	
Exact Software (UK) Ltd – Exact Online (#2)	44178422	GB578 7044 02	Select customer		• ()			

2.3.3 Scenario 3

Customer data in TimeLog Project, but none in Exact Online

In this case, linking customer databases is not necessary, so you can skip this step. Customers will be created continuously in Exact Online, by linking with the TimeLog Project customer database or in connection with invoicing. Go to 2.4 How and when to create customers in Exact Online.

2.3.4 Scenario 4

Customer data in TimeLog Project and Exact Online

This is the most time consuming scenario, as you need to link the customers manually. Luckily, the wizard helps finding customers that match.

The wizard looks for similarities in:

- Central business reg. no. / VAT no.
- Phone number
- Company name

Based on this, the wizard will divide the Exact Online customer database into the before mentioned three types.

Type 1: One match

The **One match** tab shows you a list of customer pairs for which the wizard has found a single match between TimeLog Project and Exact Online (Fig. 9 on the next page).





Before pairing the customer pairs, it is important to review the suggestions to avoid erroneous customer pairs. If the suggestion in TimeLog Project is incorrect, you can select a different customer from the dropdown menu or skip the row entirely.

For each correct customer pair, tick the **check box** to the far right in the row. Once all customer pairs to be linked have been selected, select one of the following actions in the **Select Action** drop-down menu:

- Transfer and use Exact Online data: This action links customer pairs, and overwrites customer data in TimeLog Project with those of Exact Online. Fields left empty in Exact Online will not be transferred
- **Transfer and use TimeLog Project data**: This action links customer pairs, and overwrites customer data in Exact Online with those of TimeLog Project. Fields left empty in TimeLog Project will not be transferred
- Import as a new customer in TimeLog Project: This action creates a new customer in TimeLog Project based on Exact Online data. Click **OK**

Click **Next** to proceed to the next step.

Figure 9

Linking customers in the **One match** tab

Customers that match a single customer in TimeLog Project

Link customers with data from Exact Online Integration or TimeLog Project. It's only necessary to link customers, who are to be invoiced. Customers from Exact Online Integration can also be imported as new customers in TimeLog Project. Once linked, TimeLog Project will overwrite updated customer data in Exact Online Integration – in that order.

conomic		TimeLog Project					
ame	Phone	VAT No.	Name		Phone	VAT No.	Ľ
TimeLog Kunde (#50100)	4570200645		TimeLog Kunde (0)	• (4570200		
TimeLog A/S (#50101)		99999999	TimeLog A/S (2003-0002)	• ()	99999999	
JW201310291004 (#100058)	4570200645	12345678	TimeLog Kunde (0)	• (4570200		
TimeLog A/S (#200003)		99999999	TimeLog A/S (2003-0002)	• ()	99999999	
TimeLog A/S (#400017)	70200645	25896939	TimeLog A/S (2003-0002)	• ()	99999999	
TimeLog A/S (Local) (#8957)	4570200645	12345678	TimeLog Kunde (0)	• (4570200		
NOV2013 (#10023)	4570200645		TimeLog Kunde (0)	• (4570200		
Hoa Tan (#10025)	4570200645		TimeLog Kunde (0)	• (4570200		
VAN'S (#10027)	4570200645		TimeLog Kunde (0)	• (4570200		
JW201310291004 (#10035)	4570200645		TimeLog Kunde (0)	• (4570200		

Continue when linking of customers at this step is completed

Next Back

Please note! If an incorrect customer pair is created, you can always remove the link on the customer card in the TimeLog Project customer database



Type 2: More matches

The **More matches** tab shows a list of Exact Online customers for which the wizard has found multiple matching customers in TimeLog Project. This may occur if several TimeLog Project customers have the same central business reg. no., telephone number, etc., as an Exact Online customer (Fig. 10).

Therefore, you need to consider which of the matching customers you want to pair with the customers in Exact Online. The dropdown menu under the **Select a customer** with matching data group includes the TimeLog Project customers which match the Exact Online customer. If none of these are correct, you can select one of the other customers from the **Select another customer** group.

For each correct customer pair, tick the **check box** to the far right in the row.

Once all customer pairs to be linked have been selected, select one of the following actions in the **Select Action** drop-down menu:

- Transfer and use Exact Online data: This action links customer pairs, and overwrites customer data in TimeLog Project with those of Exact Online. Fields left empty in Exact Online will not be transferred
- **Transfer and use TimeLog Project data**: This action links customer pairs, and overwrites customer data in Exact Online with those of TimeLog Project. Fields left empty in TimeLog Project will not be transferred
- Import as a new customer in TimeLog Project: This action creates a new customer in TimeLog Project based on Exact Online data. Click **OK**

Click **Next** to proceed to the next step.

inking customers in the	e More	match	es ta	b	
Link customers with data from Exact Online In	Customers that match more than one customers in TimeLog Project Link customers with data from Exact Online Integration or TimeLog Project. It's only necessary to link customers, who are to be involced.			Customers from Exact Online Inter TimeLog Project. Once linked, TimeLog Project will Integration – in that order.	
					_
Customers (1) 7 e-conomic	_			TimeLog	Project
	Phone	VAT No.		TimeLog I Name	Project
e-conomic	Phone	VAT No. 32152430	Select custo Select custo	Name	Project

Type 3: No match

The **No match** tab includes a list of Exact Online customers with no matching TimeLog Project customers (Fig. 11).

Next, select the customers you wish to create in TimeLog Project and select one of the following actions in the **Select Action** drop-down menu.

- Transfer and use Exact Online data: This action links customer pairs, and overwrites customer data in TimeLog Project with those of Exact Online. Fields left empty in Exact Online will not be transferred
- Import as a new customer in TimeLog Project: This action creates a new customer in TimeLog Project based on Exact Online data. Click **OK**

Click **Close**. This process creates the customers in TimeLog Project and links all customer pairs.

Figure 11								
Linking customers in the No mate	ch tab							
One match More matches No match								
Customers with no match in TimeLog Project								
Choose a customer in TimeLog Project to link with or impo Once linked, TimeLog Project will overwrite updated custor Integration – in that order.								
Customers (1) ว						Selec	t action	• ОК
Exact Online Integration				TimeLo	og Project			
Name	Phone	VAT No.		Name		Phone	VAT No.	
Exact Software (UK) Ltd – Exact Online (#2)	44178422	GB578 7044 02	Select customer		• ()			



2.4 How and when to create customers in Exact Online

With Exact Online being the company's financial system, managing how and when to create customers in the software is key.

Typically, you will prefer to create customers in Exact Online in two scenarios; When transferring an invoice to a new customer, and when using TimeLog Project to transfer a customer from the database. However, when using the integration for the first time, creating customers in Exact Online only may be the best solution if requested from within the customer database, while automatic creation in connection with transferring invoices is not desirable.

In the Exact Online integration setup, TimeLog Project can be configured to employ one of the following principles:

- Customers are created manually from customers and contacts
- Customers are created automatically upon transferring the first invoice. Additionally, customers can be created manually from customers and contacts

Select your preferred method and press **Save**.

Figure 12 Creating customers in Exact Online Linking of customer databases Customers need to be linked between the two systems so invoices are associated with the same customer. Click on the button below to start linking the customers. Image: Link customers Link customers





2.5 Importing product numbers from Exact Online

An important aspect of the integration between TimeLog Project and Exact Online is the creation of a product number catalogue in TimeLog Project. Exact Online, and financial systems in general, requires that each invoice line includes a product number stating how to enter the invoice line into the accounts for purposes of VAT and revenue statistics.

The product number setup is made in TimeLog Project and consists of the following steps:

- 1. Importing product numbers from Exact Online
- Configuring a product number principle for various TimeLog Project data types
- 3. Configuring default product numbers for various TimeLog Project data types

The integration may work despite the product number principle and default standard numbers not being completed. If this is the case, manually select a number for each invoice line when creating an invoice in TimeLog Project.

2.5.1 Importing product numbers from Exact Online

Begin by clicking on the **Import product numbers** link in the Exact Online integration setup (Fig. 13 on the next page). A list of active part numbers in Exact Online is retrieved (Fig. 14 on the next page). Then select the product numbers on the list to be used in TimeLog Project. Select the **Activate action** and click **OK**.

The product numbers are now available in TimeLog Project.





		new product numbers. Import product numbers	
igure 14			
habling the	product num	bers feature	
View			
* Status:		Show all Exact Online Integration pro 🔻	
otatus.		Show an Exact Online Integration pro	
otatus.		Show	
otutus.			
	Exact Online Inte		
(i) Activate Please activat	e the Exact Online I	Show gration product numbers to be used with TimeLog Project ntegration product numbers that you would like to use with TimeLog Project. You ca	n always deactivate
(i) Activate Please activat	e the Exact Online I	Show gration product numbers to be used with TimeLog Project	n always deactivate
(i) Activate Please activat	e the Exact Online I	Show gration product numbers to be used with TimeLog Project ntegration product numbers that you would like to use with TimeLog Project. You ca	n always deactivate
① Activate I Please activat the Exact Onli Product Numbers (e the Exact Online I ine Integration produ	Show gration product numbers to be used with TimeLog Project ntegration product numbers that you would like to use with TimeLog Project. You ca ct numbers again that are no longer in use in TimeLog Project.	lect action
Activate Please activat the Exact Onli	e the Exact Online I ne Integration produ	Show gration product numbers to be used with TimeLog Project ntegration product numbers that you would like to use with TimeLog Project. You ca ct numbers again that are no longer in use in TimeLog Project.	
① Activate I Please activat the Exact Onli Product Numbers (e the Exact Online I ine Integration produ	Show gration product numbers to be used with TimeLog Project ntegration product numbers that you would like to use with TimeLog Project. You ca ct numbers again that are no longer in use in TimeLog Project.	lect action
(i) Activate I Please activat the Exact Onli Product Numbers (No.~	ae the Exact Online I ine Integration produ 39) 7 Name> Rejseudgifter Desktop GZ 1,0 Pro	Show gration product numbers to be used with TimeLog Project ntegration product numbers that you would like to use with TimeLog Project. You ca ct numbers again that are no longer in use in TimeLog Project.	lect action OK
Activate I Please activat the Exact Onli Product Numbers (No.+ 1000	ae the Exact Online I ine Integration produ 39) 7 Name> Rejseudgifter	Show gration product numbers to be used with TimeLog Project ntegration product numbers that you would like to use with TimeLog Project. You ca ct numbers again that are no longer in use in TimeLog Project.	lect action CK

2.5.2 Configuring a product number principle for TimeLog Project data types To expedite invoicing, you can configure TimeLog Project to suggest product numbers for invoice lines based on the data to be invoiced. For example, hourly rates in TimeLog Project might have independent product numbers in Exact Online, or the project type might determine which product number is used for a given invoice line. Both examples include suggestions, which can be deselected during invoicing.

For each data type and settlement form in TimeLog Project, you can select a principle for default product numbers (Fig. 15 on the next page).





Selecting default product numbers for TimeLog Project

data types

If, for example, you choose to have work settled according to time spent, you must use the allocated hourly rate and select 'Hourly rate' in the selection list next to the Time spent item. When you have clicked the Save button, under Actions you can click on the 'Connect product number with hourly rates' and define a product number per hourly rate.

Note: If you decide not to connect the TimeLog Project dimensions to product numbers in this section are you still able to create your invoices in TimeLog Project, but you will need to select the product numbers on each invoice line before transferring the invoices.

Default product numbers on project work

Time & material:	Hourly rate 🔻
Fixed Price:	Select when invoicing
Standard product numb	er on expenses
Expenses:	Expense type
Mileage:	Select when invoicing
Allowances:	Select when invoicing
Accommodation:	Select when invoicing
Default product number	s on support
Time & material:	Hourly rate 🔻
Fixed Price Contracts:	Select when invoicing
	Save

Project work based on time and material

Product numbers can be suggested based on:

- The hourly rate
- The task type
- The project type
- The project category
- A fixed product number for all time and material registrations



Project work at a fixed price

Product numbers can be suggested based on:

- The project type
- The project category.
- A fixed product number for all payments

Purchases/expenses

Product numbers can be suggested based on:

- The expense type of the purchase
- A fixed product number for all expenses

Mileage

Product numbers can be suggested based on:

• A fixed product number for all mileage registrations

Allowances

Product numbers can be suggested based on:

• A fixed product number for all allowance registrations

Accommodation

Product numbers can be suggested based on:

A fixed product number for all accommodation registrations

Support based on time and material

Product numbers can be suggested based on:

- Hourly rate for support case
- Support type for support case
- A fixed product number for all support cases

Support: Subscription or multiple case contract

Product numbers can be suggested based on:

• A fixed product number for all support contracts

Select default product numbers and click **Save**.



2.5.3 Configuring default product numbers for TimeLog Project data types When you have selected the principles for your default product numbers, you can move on to select which product numbers should suggest which data. For example, if you have selected to suggest the product number for time and material project work in connection with hourly rates, you must now specify the default product number for each hourly rate in TimeLog Project.

Next, click the first Link **[Data type]** to product numbers link in the **Actions section**. Please note that the options available depend on your choices in the previous section (Fig. 16).

Figure 16

Setting the product number dimension for the TimeLog Project data types

spent, you must use the in the selection list next clicked the Save button product number with ho hourly rate. Note: If you decide not t product numbers in this invoices in TimeLog Pro	ose to have work settled according to time a allocated hourly rate and select 'Hourly rate' to the Time spent item. When you have , under Actions you can click on the 'Connect uurly rates' and define a product number per to connect the TimeLog Project dimensions to s section are you still able to create your oject, but you will need to select the product ce line before transferring the invoices.	Actions Link hourly rates to product numbers Link expense types
Default product num	nbers on project work	
Time & material:	Hourly rate	
Fixed Price:	Select when invoicing	

For example, click **Link hourly rates to product numbers**. In **Hourly Rates**, you will find the product number column. Click on the name of an hourly rate, or click **Edit** and select a product number. The same product number can be used for multiple hourly rates. If you cannot select a single product number for an hourly rate, simply omit it and select a product number in connection with invoicing (Fig. **17** on the next page).

When you have finished configuring the product numbers of a data type, continue with the next data type until all product numbers are completed.





Linking product numbers to hourly rates

View				
rice list: tatus:	Standardtimepriser Show active hourly rat	View options Show as list Show as matrix 		Actions New customer price list
lardtimepriser (6 Name▲	i) New hourly rate New pric	e group Adjust price groups on the price list	Product No. Houri	Select action V OK
New standard ho Name of hourly rate:	ourly rate			
Price group			Produc	t No. Hourly Rate
Danmark (DKK) EUR (EUR)				onsult ▼ DKK
Save Sa	ave & new Cancel			

3 Using the integration

3.1 Transferring and updating customers automatically

A customer who has not yet been created in Exact Online can be transferred manually from the TimeLog Project customer card. In the integration setup, you can select to transfer the client to Exact Online automatically when transferring an invoice to this customer.

When the customer is transferred to Exact Online, a permanent link is created between the customer in TimeLog Project and in Exact Online. Subsequent corrections of customer data in TimeLog Project will result in the customer's data also being updated in Exact Online.

To transfer a customer and create a link to Exact Online, tick the **Link to Exact Online** check box and click **Refresh** (Fig. 18 on the next page).





You can always remove a link by ticking the **Remove link to Exact Online** check box and clicking **Refresh** (Fig. 19).

Please note! If customer data are edited in Exact Online, the changes will be overwritten when the data are updated in TimeLog Project. Consequently, all changes should be made in TimeLog Project, after which they will be transferred to Exact Online automatically.

Figure 18 Transferring an	d linking customers		
Start Customers C	ontacts Relations Events Oppor	tunities Pipeline Repo	Journal
TimeLog			TimeLog Customer Cases
Company Name: Customer no: Nickname: Customer since:	TimeLog A/S 10020000 tlog 06-10-2010	Customer status: Owner: Secondary Owner: Industry Code:	85. Partner SLU (Søren Lund) Select Owner 582900: Anden udgivelse af s
Finance VAT No.: 12			
Groups	kder in SharePoint		
TimeLog			TimeLog Customer Cases
Update 🗌 L	nk to Exact Online Integration		
gure 19			
emoving the li	nk between a custome	r in TimeLog Pr	oject and one in Exact Online
Groups			
Update	Remove link to	Exact Online Inte	egration





3.2 Transferring and updating contacts automatically

A contact who has not yet been created in Exact Online, can be transferred manually from the contact card in TimeLog Project, but will also be transferred automatically if an invoice including that contact is used.

Create a link on the contact card in TimeLog Project by ticking the **Link to Exact Online** check box and clicking **Refresh** (Fig. 20).

Figure 20 Transferring and linking contacts
Start Customers Contacts Relations Events Opportu
Edit "Christian Olsen"
First Name: (Christian
Last name: Olsen
Job title:
Reports to: Select from list
Birthday:
Active:
Contact Details col@timeko.dk
Groups
Comment:
Your comment:
Update Link to Exact Online Integration
Figure 21
Removing the link between a contact in TimeLog Project and one in
Exact Online. Note that removing the link will not delete the contact
in either applications
Comment:
Your comment:
Update Remove link to Exact Online Integration



The first time data on the contact is transferred, a contact link between TimeLog Project and Exact Online is created. This link is based on the contact's first and last name. Subsequent changes in contact data in TimeLog Project are transferred instantly to Exact Online.

You can remove a link on the contact card in TimeLog Project by ticking the **Remove link to Exact Online** check box and clicking **Refresh** (Fig. 21 on the previous page).

3.3 Transferring invoices and credit notes

You can transfer an unlimited number of invoices and credit notes from TimeLog Project to Exact Online in one go.

Here is an example of a typical invoicing process:

- 1. The project manager/finance function builds an invoice using the TimeLog Project invoice template
- 2. For each product line, TimeLog Project suggests a product number based on the data in the line
- **3.** If a line contains several product numbers, the user must choose the correct one, or split the product line into multiple lines
- 4. The project manager leaves the invoice in draft mode
- **5.** The finance function approves the invoice and books it in TimeLog Project
- The finance function transfers all remaining invoices to Exact Online, where they are created in draft mode and can be found under Sales -> Sales invoices -> Change
- If needed, you can here add additional product lines to the invoice in Exact Online or modify existing lines

Please note! If customer data are edited in Exact Online, the changes will be overwritten when the data are updated in TimeLog Project. Consequently, all changes should be made in TimeLog Project, after which they will be transferred to Exact Online automatically.

TimeLog



3.3.1 Creating an invoice

When the Exact Online integration is enabled, the invoices are created in TimeLog Project and transferred to Exact Online as a draft. When creating an invoice line in TimeLog Project, you must specify a product number. To make things easy for you, TimeLog Project offers a routine for suggesting product numbers based on data types. These product numbers can be suggested based on:

- Hourly rates
- Project types
- Project categories
- Task types
- Expense types
- Support types (with TimeLog Help Desk)
- Support contracts (with TimeLog Help Desk)

Or simply as a fixed product number for all items of a given type (work, expenses, etc.). This routine is configured in the integration setup (see 2.3.5 Configuring default product numbers for TimeLog Project data types).

Figure 22

Product numbers in invoice lines

	Items	Product No.	Description	Quantity	Rate	%	VAT %	Amount	7
	nems	Product No.	Description	Quantity	Rate	.70	VAT %	Amount	
÷	▶1	301 - Consultant F	Consultancy	14,00 hrs. 🔻	1.200,00	0,00	25,00	16.800,00	
÷	▶1	304 - Travel time 🔻	Travel	2,00 hrs. 🔻	1.200,00	0,00	25,00	2.400,00	
	Net							19.200,00	
	VAT							4.800,00	





If you attempt to collect data with different product numbers on a single invoice line, a conflict occurs, which the user will be prompted to resolve.

Figure 23

Conflict of product numbers on an aggregated invoice line

oic	e Lines	New Invoice Line		😭 TimeL	.og - TimeLog A/S – Google Chrome 🛛 – 🗖	×
	Items	Product No.		🔒 https://app1.timelog	.com/coltest/Pages/Invoicing/ProductNoConfli	ckP 🛍
÷	• 2	Resolve Product	0002 Website developmen		g product numbers	
	Net				invoice lines and group by product number	
	VAT			O Use existing:	301 - Consultant hours	
	Amount Du	ie (DKK)		Assign new:	Please select a product No.	
	Save	Preview In	clude invoice specification	OK Cance		
	'iew					

3.3.2 Transferring an invoice

When an invoice is booked, you can transfer it to Exact Online, either individually during bookkeeping or collectively, e.g. during monthly invoicing. To transfer the newly booked invoice, click the **Transfer invoices to Exact Online** shortcut (Fig. 24 on the next page). This opens the current invoice selected in advance (Fig. 25 on the next page). As the invoice is already selected, simply click **Transfer**.





Figure 24 and Transferring an i								
Invoice no. F15133	339						+ 10 ×	•
Invoice No.: F151333 Customer: TimeLog Contact: Invoice Address: Same as Invoice date: 31:03-20	9 A/S s customer	P.O. no: Customer's Ref.: Internal reference:					New Invoice Credit this invoice New reminder for this invoice Transfer invoices to Exact Online Integration Dermark	
View Customer: Department: Invoice Type: Standard period: Period: Full text search:	TimeLog A/S Select department Select invoice type This year 01-01-2015 🖀 31- Search for invoice no. customer name		View options Show non-trans Show previousl Show ignored in					
Non-transferred invoice No. F1513339 Time	es (1) Customer	TimeLog P Head		Date 31-03-2015	DKK	Amount 100,00		
Transfer	Ignore							

Please note! View options **Show non-transferred invoices only** or **Show previously transferred invoices only**; Use the latter if you need to transfer an already transferred invoice again. Monitor progress by sliding the radio button and clicking **Show** until the list below non-transferred invoices is empty.

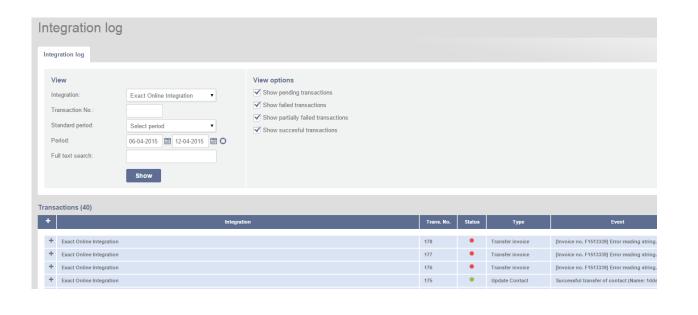
If a transfer fails, e.g. because a product number in TimeLog Project is not available in Exact Online, the invoice remains in the list of non-transferred invoices and is highlighted with a red background and a red indicator to the left. Click the **indicator** to open the integration log and identify the problem to take proper measures (Fig. 26 on the next page).





Invoice transfer error

View Customer: Department: Invoice Type: Standard period: Period: Full text search:	Select department]]] 0	O Show	non-transferre	ed invoices only insferred invoice ces only	s only	
I-transferred invoice	es (1)	TimeLog Pr	niect				
			oloor				







When the invoices are transferred to Exact Online, you can view all previously transferred invoices (Fig. 27). All booked invoices in TimeLog Project within the selected view are shown to the left. On the right-hand side is the corresponding invoice in Exact Online. This makes it possible to balance the invoice amount, currency, status and invoice numbers. This is also the view which makes it easy to locate the original invoice in TimeLog Project on which the Exact Online invoice is based.

If you have accidentally deleted an invoice in Exact Online, this is also where you re-transfer it from TimeLog Project.

Figure 27 **Balancing invoices** Transfer invoices **6** 🍫 🔕 View View options Shortcuts Show non-transferred invoices only Integration log Customer: • (i) TimeLog A/S Show previously transferred invoices only Department: Select department • Show ignored invoices only Invoice Type: • Select invoice type Standard period: Previous month 01-3-2015 🗮 31-3-2015 🗮 🚱 Period[.] Full text search: Search for invoice no., customer no., and customer name Transferred Invoices (1) TimeLog Project F1513339 TimeLog A/S Invoice 31-03-2015 DKK 100,00 TimeLog A/S Draft 08-04-2015 DKK 100,00 🗌 🚍





TimeLog

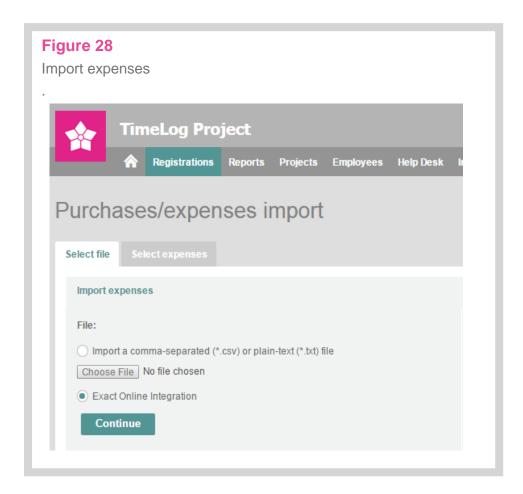


3.4 Import expenses

With the Exact Online integration you can import your expenses into TimeLog Project.

From the **Registration** menu you can import your expenses created in Exact Online.

Select that you will import you expenses from the integration instead of from a file. (Fig. 28)



Select the period from which you want to import expenses. You will get a list of all the expenses registered in Exact Online within the selected period. If the expenses are missing some information needed to register them in TimeLog Project, they will be marked with red, and the information must be entered before the expense can be imported (Fig. 29 on the next page).

If an expense has already been imported, it will not be show in the import list again.





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You can choose which expense type, project and employee the expense belongs to and it is easily changed, if you want it on e.g. another project when importing it, as you see below

						Select action	
	Exchange rate	Amount incl. VAT	VAT	Expense Type	Project	Employee	
				Select expense 🔻	Select project	COL (Christian (
EUR	746	89,34	15,51	Administration v	_TIM - Administr 🔻	COL (Christian (
EUR	746	326,45	56,66	Select expense 🔻	Select project 🔹	Select employer	
EUR	746	150,00	0,00	Books	_TIM - Administr 🔻	COL (Christian (
EUR	746	89,34	15,51	Select expense 🔻	Select project 🔹	Select employer	
EUR	746	89,34	15,51	Select expense 🔻	Select project 🔹	Select employer 🔻	
EUR	746	1.500,00	0,00	Select expense 🔻	Select project 🔹	Select employer	
EUR	746	2.253,17	391,05	Select expense 🔻	Select project 🔹	Select employer 🔻	
EUR	746	89,34	15,51	Select expense 🔻	Select project 🔹	Select employer 🔻	
EUR	746	89,34	15,51	Select expense 🔻	Select project 🔻	COL (Christian 🕻 🔻	